

# June 2018 Minutes

## Matthews Environmental Advisory Committee

### Attendees

Gordon Miller	Chair
Scott Baranowski	Vice-Chair
David Ross	Member
Ros Cumming	Matthews Public Works Staff Liaison
Andrew Stienecker	Member
Ollie Frazier	Member
John Baptise	Republic Services
Celeste Farmer	Customer Resource Supervisor Republic
Kevinn Bryant	Director Charlotte CRC Republic
Demario North	Senior Manager CRC Republic

### Absent

David Teixeira	Secretary
----------------	-----------

The June meeting of the Matthews Environmental Advisory Committee was called to order on Tuesday 12 June, 2018 at 7:00 PM in the conference room of the Department of Public Works. The minutes for the May meeting were reviewed and approved.

### Waste

Mrs. Cumming reported problems with RSG: they had mechanical issues that caused routes to get behind, Monday & Tuesday routes have not been completed on time in the past 3 weeks, yard waste trucks are having lots of issues including drivers reporting it has taken 20 minutes when in fact it has not, Roger is out and will be out for the next 6 weeks and we have no contact on the ground.

John Baptise from Republic reported that they have 'The Blue Crew' coming to Matthews. This is a group from different Republic areas that will come in and help with the mechanical issues, providing more mechanics. The diversion rates have dropped slightly from last year's rates. Mr. Ross mentioned that as the diversion rates are down it would be interesting to see the diversion rate by day. Mr. Baptise said he will provide that information. Mrs. Cumming stated that it is not so important at the moment to look at the diversion rates as it is to make sure the recycling is not tainted. Mr. Baptise also said he would provide a contact, a driver in a truck, Isaac Piles.

Mrs. Cumming reported problems she has been seeing with Customer Service: long wait times exceeding 30 minutes, still not putting addresses in the comments section, not logging calls, and telling residents that their can will be exchanged or their trash picked up and it is not done. (Problem between CRC & Operations/dispatch).

Employees from the CRC explained that there are 72 agents (pods) and our calls typically go to these 72 agents. This helps as there is less opportunity for mistakes. These 72 do however, cover multiple states. At the beginning of the month bills go out and the CRC receives a lot of questions. They plan to add additional extra agents during those days, and also additional agents on Mondays & Tuesdays as those are their busy days. We should be able to see a difference in July.

Employees from the CRC will return back in September for updates on the long wait times, etc.

## **Storm Water**

Action item 1, the need for additional stream monitoring stations in Matthews was discussed. Mr. Baranowski provided some information on Matthews Streams. There are 4 locations in Matthews: Four Mile Creek (monitoring is currently in place here, West of Pleasant Plains), Crooked Creek (East of Town), McAlpine Creek (West of Town), and Goose Creek. As we have one station in place, the Committee requests 3 more stations to monitor the other 3 streams.

## **Air Quality**

Mr. Ross reported that the County had three asbestos inspections, but no facilities were inspected in the last month. Mr. Miller reported that the Ozone has already been exceeded 6 times for 2018.

## **Other Issues**

Mrs. Cumming will add the Environmental Questionnaire to next month's agenda for Mr. Miller to discuss.

## **Adjournment**

The meeting was adjourned. The next meeting will be held on Tuesday July 10<sup>th</sup>, and the following one on Tuesday August 14<sup>th</sup>.